

The logo for Loney Plumbing Inc. features a stylized black roofline above the company name. 'LONEY' is written in red, and 'PLUMBING INC.' is in black. The text is bold and sans-serif.

2227 Quail Run Drive, Kelowna, B.C., V1V 2S4
Tel (250) 470-0108 Fax (250) 491-0168
www.loneyplumbingkelowna.com

December 12, 2012

To: Fluid Dynamics
Re: Housetron, Scale Prevention

We started using the Housetron Whole Home Scale Prevention units out of pure necessity. We have had several fine homes that we have had scaling issues with here in the Okanagan Valley in British Columbia, Canada.

Our issues have been isolated to homes which are using a boiler to heat an indirect water heater. The heat to the tank from the boiler is fairly high (180f) and tends to cause any hard water to scale and deposit at the faucets and in the tank. This had resulted in plugged faucets and visible scaling around the fixtures.

We had already installed traditional water softeners on these homes with little effect on the scaling issue. I decided to try the Housetron unit as a last resort and actually didn't expect to see a big change to the water quality, I was wrong. The change in water quality was immediate and resulted in a complete absence of hardness/scaling at the faucets and in some cases it has actually reversed the signs of deposits.

Since this revelation, we have installed the units in homes with traditional water heaters, (which we would have previously treated with traditional water softeners), we have experienced the same success. One great part is how small they are, taking up no more space than the pipe they are attached to, and the other is the savings to the environment and cost of maintaining salt in traditional systems.

I am now a believer and have become a big supporter of the product which is now standard issue on our boiler fed heating systems and recommended to all of our customers. We highly recommend this product.

Sincerely,

Richard Loney
President
Loney Plumbing Inc.

